



# AGENDA

Thursday, October 17, 2019

## Quality Improvement and Strategic Planning Committee

GREATER HAMPTON ROADS HIV HEALTH SERVICES PLANNING COUNCIL

1. *Items on this agenda may be taken out of order;*
2. *Two or more items may be combined;*
3. *Items may be removed from agenda or delayed at any time;*
4. *Public comment is limited to 3 minutes per person and comments cannot be restricted based on viewpoint.*

1. **Call to Order and Roll Call.** The Chair will call the meeting to order and establish quorum by roll call.
2. **Welcome and Introduction of Guest(s).** The Chair will welcome everyone to the meeting and remind attendees to silence their mobile devices. The Chair will ask guests of the committee meeting to announce their first and last name for the record.
3. **Moment of Silent Reflection.** A moment of Silent Reflection will be observed for those both living and deceased who are infected or affected by HIV/AIDS
4. **Confirmation of Notice of Meeting Posting.** The Chair will request from Planning Council Support Staff the total number of confirmed Notice of Meeting postings.
5. **Public Comment and Discussion.** *(Discussion)*  
This is a period of time devoted to comments and discussion by the general public about items listed on this agenda. No action may be taken on a matter raised under this item of the agenda until the matter itself has been included specifically on an agenda as an item upon which action will be taken. Comments will be limited to three minutes per person. **If you wish to make a comment:** *Please stand, clearly state your name and address, and please spell your last name for the record.*
6. **Approval of Minutes of Previous Meeting.** *(For possible action)*  
The Chair will entertain a motion and a second to approve the September 19, 2019 minutes.
7. **Review of the Planning Council Activity Timeline.** *(Discussion).* The Chair will review the Planning Council Activity Timeline.
8. **Review and Update of Norfolk TGA Service Standards.** *(Discussion)*
9. **CQM - Review TGA Quality Assurance Outcomes (e.g. chart reviews, service standards adherence).** *(For possible action)*



**10. Review/Update Quality Management Plan Outcomes.** *(For possible action)*

**11. Define Needs Assessment.** *(For possible action)*

**12. Announcements by Members.** *(Discussion, all matters in this item are informational only).*

**13. Public comment and Discussion.** *(Discussion)*

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**14. Compile Unresolved Issued in Parking Lot.** *(For possible action)*

**15. Adjournment.** *(Action) The Chair will entertain a motion and a second to approve the adjournment of this meeting*

*Anyone desiring supporting documentation or additional information is invited to call Deryk Jackson, Planning Council Support Staff at (888) 571-0001 x107 or via email at [deryk@collaborativeresearch.us](mailto:deryk@collaborativeresearch.us).*

*This notice and agenda has been posted on or before 9 a.m. on the third working day before the meeting at <https://www.ghrplanningcouncil.org>*